



# ELEVATE YOUR CLIENT SUPPORT



## What is vCare?

vCare is a healthcare advocacy service committed to simplifying and improving the healthcare journey for your clients. It's a single point of contact for your clients to navigate the complexities of healthcare and find the best options for them and their family's needs.

## Why offer vCare?

vCare is a game-changing service designed to enhance the support you offer your clients. By integrating vCare into your service offerings, you can ensure your clients receive personalized, expert guidance, leading to higher satisfaction and better outcomes while saving you and your client time and money.

### Services we offer

✓ Insurance Navigation	✓ Care Coordination
✓ Benefit Navigation	✓ Claims Assistance
✓ Provider Search	✓ Bill Negotiation
✓ Procedure Cost	✓ Appeals & Grievances



### Enroll Your Clients

Click "Get Started" at the top right of the website, <https://www.vitafyhealth.com/vcare>, or share your personalized enrollment page.



### Your Personalized Page

For your personalized enrollment page, email [vcare@vitafyhealth.com](mailto:vcare@vitafyhealth.com) with your name, email and phone number.



### Advocacy Service Fees

\$9.99 for individuals, \$14.99 for couples and \$19.99 for family. Fees are per month billed annually.



### Case Tracking

Your clients' requests will be managed and communicated in our case management system.



### Advocate Support

Email to [vcare@vitafyhealth.com](mailto:vcare@vitafyhealth.com) or call 1- 866-484-8239 ext 1



### Technical Support

Email to [support@vitafyhealth.com](mailto:support@vitafyhealth.com) or call 1- 866-484-8239 ext 3